

MINUTES OF THE RED HOUSE PATIENTS GROUP-12th JULY 2017

Apologies-Susan Deacon,Jeff Land,Sally Pochin and Christine O'Donoghue , also Lynn and Ann.

Stuart Nagler was re-elected as Chair and Natalie Sussman confirmed she would continue as Vice-Chair

Declaration of interests-there were none

Minutes of last meeting (6th June)-these were agreed

Current Issues-SN gave an update on practice support for the group,there would be a new minute taker and Room 1 would continue to be used for meetings.Lynn would not be working Fridays in future.

Dr.Gupte reported that there had been changes in staffing that had led to some difficulties which were being addressed.Dr.Ingram's RH patients were going to Dr.Patel and Shenley patients will be split between two part-time doctors working a job-share.

SN would be reviewing complaints with Lynn and would bring a report to a future meeting re any concerning trends.

There will be two new Working Groups set up-Events and Communications-and members would be asked for their preferences.

There will be a visit from the CQC's Chief Inspector to check that all suggested improvements have been made.

All lists and references in the surgeries and the website should be altered to the Red House Patients Group (PPG)

A newsletter should be produced by early September.

Lynn will be asked if information on the PPG can be put on the electronic screens and whether space for a proper board can be found.

Past events-the two June festivals were discussed.

Future events-the Herts Valley CCG would be coming to the RH on 4th August.

There would be speakers at the next two meetings on dementia and carers.

Peter has reserved space at St.Peter's Church fete on 20th May 2018.

Waiting for further information on the library Healthy Living event.

AOB-there would be a collection for donations in respect of Dr.Ingram's retirement.

Dates of future meetings-Wed 13th Sept at 2.30

Wed 1st Nov at 2.30